



MSI SPRING SALE
STEAM CODE REDEEM

MADE FOR GAMERS & CREATORS





First step:
Register your Product

Step 1 : Register/Login to MSI Member Center



msi PRODUCTS ODM SOLUTIONS COMMUNITY WHAT'S NEW SUPPORT

Sign Up

MSI is committed to respecting and protecting your privacy.
The information you are providing here will help us provide you with better service.
Items marked with * are required for application

Email*

Password* Confirm Password*

First Name* Last Name

Region / Location* Contact Number

Subscribe Latest Information
Please check the box on the newsletter you want to subscribe, and press [Send] to confirm.
By clicking, I have read and agree to the MSI Privacy Policies

MSI Reward Program
By clicking, I agree to the MSI Reward Program [Terms and condition](#).
Become a member today to earn points, get exclusive offers, special VIP event invites and more!
[Learn more about the benefits of the MSI Reward Program](#)

I acknowledge and agree to [MSI Privacy Policy](#) *

Captcha *

~~24 + 2 =~~ Reformat

Sign Up > Cancel >

Step 2 : Go to product registration page



The screenshot shows the MSI website's user interface. At the top, the MSI logo is on the left, and navigation links for PRODUCTS, ODM SOLUTIONS, COMMUNITY, WHAT'S NEW, and SUPPORT are in the center. On the right, there are icons for user profile, refresh, location, and search. Below the navigation is a user profile section with a placeholder icon and a list of menu items: Account Overview, Membership (with sub-items Reward Program, Shout Out, Promotions), Product (with sub-items My Products, Product Registration, Appointment Service), and a red-bordered box highlights the 'My Products' link. The main content area is titled 'My Products' and contains a table with columns: Category, Product Name / Serial Number, Purchase Date, and Warranty Period. Below the table is a red button labeled '+ Register New Product'.

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Account Overview

Membership

Reward Program

Shout Out

Promotions

+ Product

My Products

Product Registration

Appointment Service

My Products

Category	Product Name / Serial Number	Purchase Date	Warranty Period
----------	------------------------------	---------------	-----------------

+ Register New Product

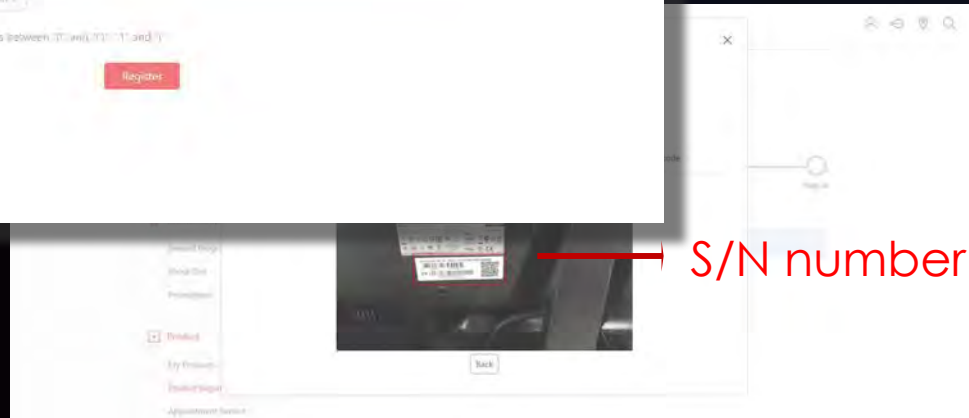
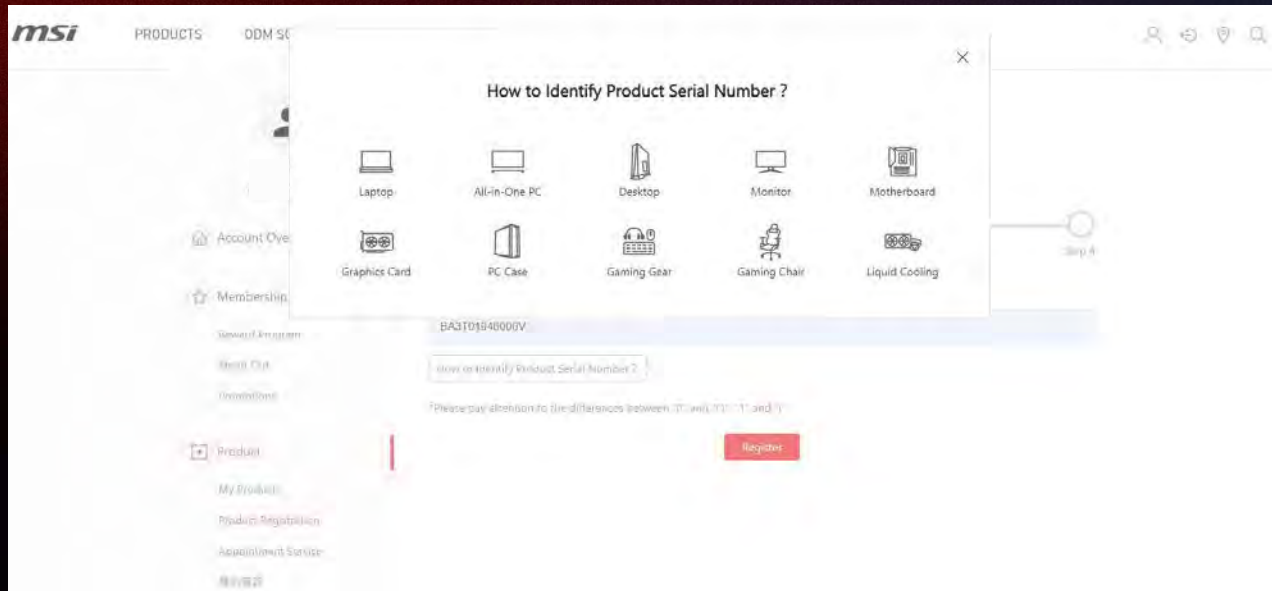
Step 3 : register a new product



The screenshot shows the MSI website's user interface. At the top, the MSI logo is on the left, and navigation links for PRODUCTS, ODM SOLUTIONS, COMMUNITY, WHAT'S NEW, and SUPPORT are in the center. On the right, there are icons for user profile, account, location, and search. Below the navigation, a user profile icon is shown next to the heading "My Products". A sidebar on the left contains menu items: Account Overview, Membership (with sub-items Reward Program, Shout Out, Promotions), Product (with sub-items My Products, Product Registration, Appointment Service, and 預約查詢), and a red vertical bar. The main content area features a table with columns: Category, Product Name / Serial Number, Purchase Date, and Warranty Period. A red box highlights a "Register New Product" button with a plus icon, located below the table header.

Category	Product Name / Serial Number	Purchase Date	Warranty Period
+ Register New Product			

Step 4 : Click on the product to learn how to identify the S/N number



Step 5-1 : Fill in S/N number



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PRODUCTS

ODM SOLUTIONS

COMMUNITY

WHAT'S NEW

SUPPORT



Product Registration

Account Overview

Membership

Reward Program

Shout Out

Promotions

Product

My Products

Product Registration

Appointment Service



Step 1



Step 2



Step 3



Step 4

Serial Number*

[How to Identify Product Serial Number ?](#)

*Please pay attention to the differences between "0" and "O", "1" and "l".


Register

Step 5-2 : Fill in CHK number



Product Registration

 Account Overview

 Membership

Reward Program

Shout Out

Promotions


 Product

My Products

Product Registration

Appointment Service

預約查詢

 Support

Web Ticket




Product Type *

Product Name *

Model *

Serial Number *

CHK *

Please find the Serial Number sticker on the product and input the 3 digit CHK code as shown below (The image shown below is an example on where the CHK code could be found) 

Step 5-3 : Complete the product registration form



Support

- Web Ticket
- Ticket History
- Apply for Service
- Repair Inquiry
- Live Chat

Account

- My Profile
- Login Management
- Change Password
- Subscribe

CHK *

Please find the Serial Number sticker on the product and input the 3 digit CHK code as shown below (The image shown below is an example on where the CHK code could be found)

Region / Location *

Store Name *

Purchase Date *

Where did you purchase the product *

Retail store Online retailer Reseller

Invoice Upload *

Please resize the image to a width no greater than 1600px (.jpg, .gif, .png)
The invoice should include the model name, invoice date, and invoice number.

Captcha *

~~23 + 9 =~~


★ Don't forget to upload the invoice!



Second step:
Redeem eligible promotion

Step 6-1 : Go to "Promotions" and click redeem





Promotions

All Promotions Redeem History

- Account Overview
- Membership
 - Reward Program
 - SHOUT OUT
 - Promotions
- Product
 - My Products
 - Product Registration
- Support
 - Web Ticket

Spring Sales Event
OFFER END TILL APRIL 28TH
Redeem \$10 USD steam code with purchase of selected models
10 April 2022 - 28 April 2022
Spring sales event on MSI selected models

Redeem >

Live in Everyday Passion
BUY SELECTED MSI PRODUCTS GET ALESSI "ALESSANDRO M. M57" CORCEREN
2021-07-01~2021-09-30
Laptop

Redeem >

Back to Modern
BE YOUR WINDOW TO THE WORLD
2021-06-17~2021-07-18
Monitor

Redeem >

Step 6 -2: Upload product S/N photo, fill in the required information and click Next



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jamie
jamie123@msi.com

Account Overview

Memberships

Reward Program (CU)

How to Program

How to Use

Information

Product

My Products

Product Registration

Online Store

Support

Web Tickets

History

Apply for Service

Repair History

User Class

Account


My Profile

Login Management

Change Password

Settings

Promotion Redeem



Back to Modern

- Redeem Limit: 1 per person Physical
- 2021-09-01 to 2021-09-30
- Activity Period: 2021-09-01 to 2021-09-30
- Redeem Limit: 1 per person
- 2 for each order

Upload Photo etc | Upload Locations | Landing Page | Postcard (Auto)

Redeem Products

Purchase Date	Purchased Region / Location	Category	Product Name / Serial Number	Upload
2021-10-10	United States	Computer	Optix MP3415GR P7H9WED378	Upload

Recipient Information

First Name*

jamie

Last Name*

Address*

City

State (Province) Region

Street address

Apartment / Building / Unit / Floor

Contact Number*


00123456789

Note

Next

Step 7-1: Check the information you filled, and click “Redeem”



 Promotion Redeem Confirm

Account Overview

- Account Overview
- Membership
 - Reward Program (PC)
 - Reward Program
 - Shout Out
 - Rewards
- Product
 - My Products
 - Product Registration
 - Online Store
- Support
 - Web Ticket
 - Ticket History
 - Apply for Service
 - Repair History
 - Live Chat
- Account
 - My Profile
 - Login Management
 - Change Password
 - Subscribe

Redeem Products

Product Type

Product Name


Serial Number
MS 5

Purchase Date

Purchased Region / Location

Proof of purchase
[Click File](#)

Product Barcode



Recipient Information

First Name *

Last Name *

Zipcode *

123456

Address *

Test city

Test state

Test address

Test address2

Contact Number *

09121456789

None

Captcha

74 + 5 =

Olafornat

Example of Uploaded Documents



INVOICE

amazon.fr

FACTURE

Adresse de facturation: Amazon EU S.à r.l., Succursale Française
67 Boulevard du General Leclerc
Clichy 92110
France
TVA: FR1248773327

Adresse de livraison:

Numéro de commande: Numéro de facture: Date de la commande: 11/10/2019 Date de la facture/Date de la provision: 11/10/2019

Qty	Description de l'article	Prix Unitaire (hors TVA)	Taux TVA%	Prix Unitaire (inclus TVA)	Prix Total (inclus TVA)
1	MSI Trident 3 Arctic BRD-002US	874,17 €	20 %	1049,00 €	1049,00 €
1	MSI Z7" LED - Optix MAG27CQ	350,75 €	20 %	420,90 €	420,90 €
TOTAL:					1469,90 €

Product S/N

PC



Monitor



*Please make sure you have uploaded 2 items:

1. **Invoice/Purchase Proof** : 1. Channel Name 2. Purchase Date 3. Purchase Model Name
2. **S/N number on the product**, not on the package (show like upper example)

Step 7-2: Wait for the feedback from MSI Customer Service




The screenshot shows the MSI Customer Service portal. At the top, there is a navigation bar with the MSI logo and links for PRODUCTS, ODM SOLUTIONS, COMMUNITY, WHAT'S NEW, and SUPPORT. On the right side of the navigation bar, there are icons for user profile, email, location, and search. Below the navigation bar, there is a sidebar on the left with a red dragon profile picture and a list of menu items: Account Overview, Membership, Reward Program, Shout Out, and Promotions. The main content area is titled "Message" and contains the following text: "Dear Customer, Your request has been successfully sent. Application is under process, please keep in mind that all applications are checked by our staff and might take up to 7 ~ 14 working days. Thank you for your patience. If you didn't receive our email in your inbox, please kindly check in the Spam, Junk, Trash, Deleted Items, or Archive folder." At the bottom of the message, there are two red buttons: "Back to Promotion" and "Redeem History".

*Keep in mind that all applications might take up to 7 – 14 working days to be verified.



Check your redemption
status

Step 8: Select "Promotions" to check the review status



Promotions

All Promotions Redeem History

Redeem Date	Promotion Name	Product Name / Serial Number	Status
2021-10-29	Monitor 5th Anniversary Celebration	Optix MPG341CQR	Redeem qualification under reviewing

Account Overview

Membership

Reward Program (OL)

Reward Program

Shout Out

Promotions



How to re-upload
requested documents?



Failure redemption step 1:

If receive the notifications in your mailbox



Dear Customer,

Thanks for your application,

Sorry to inform you that your redemption have some missing purchase proof.

Please go to product page and re-upload your purchase proof and promotion page re-redeem again. Thank you.

https://register.msi.com/event/redemtnb_2020_nov_watchdogs_01

Reason : Please provide the invoice with your product name on it, thanks.

Sincerely,

MSI customer service

click the link

Reasons for fail redemption

Fail redemption step 2: Then go to My Product: click relative promotion



Promotions

All Promotions

Redeem History

Account Overview

Membership

Reward Program (OL)

Reward Program

Shout Out

Promotions

Redeem Date	Promotion Name	Product Name / Serial Number	Status
-------------	----------------	------------------------------	--------

2021-10-29	Monitor 5th Anniversary Celebration	Optix MPG341CQR
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Please provide the invoice with your product name on it, thanks.

Redeem Again

Fail redemption step 3: Fill in the required information and click "Redeem"



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Account Overview
Membership
Product
Support
Account

Promotion Redeem Ask again

Redeem Products

Purchase Date	Purchased Region / Location	Category	Product Name / Serial Number	Upload
2021-09-01			Optix MPG341CQR	Upload

Recipient Information

First Name *

Last Name *

Zipcode *
123456

Address *

test city test state

test address, test address2, test address2

test address2

Contact Number *
09123456789

Note

Captcha
~~27 + 5 =~~ Reformat

Redeem Cancel

Redeem Complete



The screenshot shows the MSI website's user interface. At the top, the MSI logo is on the left, and navigation links for PRODUCTS, ODM SOLUTIONS, COMMUNITY, WHAT'S NEW, and SUPPORT are in the center. On the right, there are icons for user profile, home, location, and search. Below the navigation is a sidebar with a red dragon profile picture and a list of menu items: Account Overview, Membership, Reward Program, Shout Out, and Promotions. The main content area is titled 'Message' and contains a notification about a successful redemption request. At the bottom of the message, there are two red buttons: 'Back to Promotion' and 'Redeem History'.

msi PRODUCTS ODM SOLUTIONS COMMUNITY WHAT'S NEW SUPPORT

Account Overview
Membership
Reward Program
Shout Out
Promotions

Message

Dear Customer,
Your request has been successfully sent. Application is under process, please keep in mind that all applications are checked by our staff and might take up to 7 ~ 14 working days.
Thank you for your patience.
If you didn't receive our email in your inbox, please kindly check in the Spam, Junk, Trash, Deleted Items, or Archive folder.


[Back to Promotion](#) [Redeem History](#)



How to get the prize?

Step 9-1 : Check your prize via your mailbox



[No Reply] MSI Redeem Notice - Success 

no-reply <no-reply@msi-mail.com>
管理訊息

- OFFER END TILL April. 28TH -
**SPRING SALES
EVENT**
Redeem \$10 USD steam code
with purchase of selected models

Congratulation on the purchase of your MSI® product!
Your **Back to School steam code** activation code is

Steam code

Notice: This activation code is sent to the e-mail you registered with.

How to activate **Back to School steam code** ?

To activate your game code, please refer to <http://www.gamer.com.tw/info/other/steam/How-to-activate-back-to-school-steam-code.html>

Thank you!

Step 9-2 : Check your redeem status in MSI member center



msi PRODUCTS ODM SOLUTIONS COMMUNITY WHAT'S NEW SUPPORT

Account Overview Membership Reward Program (OL) Reward Program Shout Out Promotions

Promotions

All Promotions Redeem History

Redeem Date	Promotion Name	Product Name / Serial Number	Status
2021-05-24	Back to Modern	Modern MD241P	Redeem Success
2021-10-29	Monitor 5th Anniversary Celebration	Optix MPG341CQR	Redeem Success



FAQ

FAQ



Why there is no any relative promotion in my member center account?

1. Check if your product is eligible model
2. Check if your invoice is in eligible period
3. Make sure the region you live is in the eligible region for the promotion
4. Make sure you purchased the eligible product from MSI partners in your domiciled region

What should I do if I received an email inform me that my claim was incomplete?

Please make sure that you had provide:

1. Invoice/purchase proof which include purchase date, purchase store, and purchase model
2. SN number picture that on the product itself, not on the package

How long does it takes to process the application and when will I receive my gift?

All applications might take up:

- *Digital code - 7~14 working days to be verified.
- *Physical Prize - 8 -12 weeks to delivered after your redemption got approved

Why am I not receive any email after my participation?

If you have not received an email, please check your spam folder and deactivate your email filter.

*Any more question feel free to ask in <https://account.msi.com/>



MADE FOR GAMERS & CREATORS

